

MELISSA MASTER-HOLDER

INDEPENDENT CONSULTANT

Melissa Master-Holder is a passionate and awarded learning and development professional. She has worked in the Learning and Development field for over 20 years and has served her clients through consultation, facilitation and coaching in the areas of leadership development, client experience, and operational management and communication skills. She holds her bachelor's in business management, a certificate in Human Resources and is certified in Lominger Leadership Architect, Inside Out Coaching, Situational Leadership II, DISC, Experience Innovation (IDEO), MBTI and Prosci Change Management.

Melissa has been a part of some amazing teams and gained experience by serving various companies such as: The City of San Diego- Park and Recreation, Anthony Robbins Companies, Pat & Oscar's Restaurants and through her own consulting business, Master-Holder Consulting. In addition, Melissa worked in the retail banking industry for ten years. Melissa's more recent focus has been on cultural impact, specifically evolving the culture of learning and innovation at LPL Financial.

Melissa has worked in Learning and Development, performance consulting and the HR field for more than 20 years. She has served clients through engaging facilitation, training and coaching in the areas of leadership development, customer service, operational management and communication skills.

In addition, Melissa worked in the retail banking industry for ten years. Melissa's more recent focus at LPL has been on cultural impact, specifically evolving the culture of learning and innovation at LPL and now through providing training programs, consultation and coaching to drive Innovation and design thinking as a fundamental part of the LPL culture.

She holds a bachelor's in business management, a certificate in Human Resources Management and am certified in MBTI, Lominger Leadership Architect, Achieve Global, Inside Out Coaching, Situational Leadership II, DISC, Experience Innovation and Prosci Change Management.



ABOUT ALLIANCE FOR ORGANIZATIONAL EXCELLENCE

At the foundation of our processes is a set of core principles – principles that create the context for excellence. These principles form a code of conduct where integrity, impeccability of the word, accountability, focused action, win-win relationships, balance and fun are 'business as usual'. The bottom line: improved results!

